



[www.weloveIT.co.za](http://www.weloveIT.co.za)

weloveIT services and support pty ltd  
Co.Reg#: 2013/028156/07

Email: [support@weloveIT.co.za](mailto:support@weloveIT.co.za) | Tel: 0114864151

## Overview

Founded in 2013, **weloveIT services and support (Pty) Ltd** offers flexible IT support, professional IT project delivery and expert IT advice. We support small and medium-sized businesses throughout South Africa and Internationally.

weloveIT.co.za helps clients improve organisational and individual performance by leveraging well-managed IT infrastructure, backed up by expert IT support and advice.

Ours is a flexible approach. We can act as a client's IT department, or supplement an existing IT function. In both cases, we aim to create long-term partnerships that add value through a combination of high quality day-to-day support, expert project delivery and well considered strategic advice.

**"Above all, we focus on what matters to our clients: delivering a quality service that represents good value"** – Jared Kallie

## Company History

Jared Kallie, currently Director of weloveIT problem solved (Pty) Ltd, founded wedoIT.co.za as a Sole-Prop in June 2005. The company serviced small business and home users with a range of onsite support, hardware and software as well as IT strategy. "Service delivery", says Mr. Kallie, "is the reason people will refer, grow and trust in our business. We deliver no less than perfection and so our customers expect the same".

## Mission:

– To enhance the overall customer experience and provide excellent technical service delivery.

## Our Team:

As you'd expect, we recruit only the most highly-qualified engineers and support staff. However, what really sets our people apart is that they also possess strong interpersonal skills. Our recruitment process is designed to tick both boxes.

This isn't just because we like the idea of having bright, outgoing people around the office, and on the phone (we do, by the way). It's also because we genuinely believe that personable, communicative engineers do a better job than those who are less able to relate to individual clients and their specific needs.

Having attracted talented people, we continue to motivate and develop them via individualized training plans. This ensures that weloveIT remains at the cutting edge of technological and market developments.

## Our Partners

### Tried and tested partnerships

In addition to our own industry leading solutions, weloveIT.co.za provides a comprehensive range of products and services from partners whom we have identified as being leaders in their

area of technical expertise. weloveIT.co.za remains an independent consultant, and only recommends the best solution for each client's individual needs. We assess new technology as it becomes available, and only recommend products or services that have passed our rigorous assessment process.

Our staff are formally accredited and trained, ensuring that they are fully equipped with the skills they need to implement and support the technologies of each of our partners. weloveIT.co.za has privileged access to the support teams of many of our partners, enabling us to escalate and resolve problems quickly on behalf of our clients.

**Our Partners:** HP, Mercer, LG, Lenovo, Samsung, Duxbery, D-Link, Pastel, Microsoft, Axiz, Rectron, LMR, Part Serve, Apple Core, CISCO, UNIFI, SAP, Netgear, Level ONE, Billion, 3CX, Astra, Snom, Pollycom, Trixbox, SBS 2011 and more.

## Company Details

Kindly take note of the following company details when opening accounts, placing orders or submitting payments to weloveIT services and support (Pty) Ltd:

### Company Details

|                 |                |
|-----------------|----------------|
| Vat Number      | 4070263951     |
| Company Reg.No. | 2013/028156/07 |

### Registered Business Address

|                  |  |
|------------------|--|
| Physical Address | 312 Kent Ave, Randburg (4 <sup>th</sup> Floor) |
| Postal Address   | 312 Kent Ave, Randburg (4 <sup>th</sup> Floor) |

### Banking Details

| Bank Name  | Account Number     | Branch          | Branch Code   |
|------------|--------------------|-----------------|---------------|
| <b>FNB</b> | <b>62418346955</b> | <b>Rosebank</b> | <b>253305</b> |

Please take note of the following company contract details:

### Company Contact Details

#### Support Center - Normal Hours Mon-Fri (7:30am - 4:30pm)

|                   |  |
|-------------------|--|
| Telephone Support | 0114864151   |
| Email Support     | <a href="mailto:support@weloveIT.co.za">support@weloveIT.co.za</a>   |
| Email Accounts    | <a href="mailto:accounts@weloveIT.co.za">accounts@weloveIT.co.za</a> |

#### Emergency Support (Elevated Billing Rate) - Outside of Normal Operating Hours

|                   |  |
|-------------------|--|
| Telephone Support | 0114864151 (call me back)  |
| Email Support     | <a href="mailto:emergency@weloveIT.co.za">emergency@weloveIT.co.za</a> |

For all other enquires please refer to our website for details pertaining to:

### Website

|  |   |
|--|---|
| About Us   | <a href="http://weloveit.co.za/about-us/">http://weloveit.co.za/about-us/</a>                     |
| Value-Added Services                               | <a href="http://weloveit.co.za/value-add-services/">http://weloveit.co.za/value-add-services/</a> |
| Products   | <a href="http://weloveit.co.za/products/">http://weloveit.co.za/products/</a>                     |
| Terms of Service                                   | <a href="http://weloveit.co.za/terms-of-service/">http://weloveit.co.za/terms-of-service/</a>     |
| Privacy Policy                                     | <a href="http://weloveit.co.za/privacy-policy/">http://weloveit.co.za/privacy-policy/</a>         |
| Client Portal (Making Bookings and Request Quotes) | <a href="http://client.weloveIT.co.za">http://client.weloveIT.co.za</a>                           |



Chartered Accountants (SA)  
Geoktrooieerde Rekenmeesters (SA)

Registered Accountants and Auditors  
Geregistreeerde Rekenmeesters en  
Ouditeure

36 Lebombo Rd  
Ashlea Gardens  
Menlo Park  
Pretoria 0081

Posbus / P.O. Box 35788  
Menlo Park 0102

Tel:(012) 346-4902  
Faks / Fax: (012) 460-7728  
Sel / Cell: 082 9003 673/4

27 June 2016

**FNB**

**To whom it may concern**

Dear Sir/Madam

**RE: WELOVEIT SERVICES AND SUPPORT (PTY) LTD – 2013/028156/07**

We are the duly appointed auditors of the above mentioned company.

We hereby confirm that the shareholding of the mentioned company is as follows:

|               |               |   |
|---------------|---------------|---|
| J.P.J. Kallie | 8405095288083 | 100 ordinary shares/<br>100% shareholding |
|---------------|---------------|---|

We also confirm that each ordinary share holds one voting right and therefore J.P.J. Kallie holds 100% of the voting rights of the company.

We trust that you will find the above in order.

Yours faithfully,



**P.E. WIUM**

**PARTNER**

**Practice nr: 945935**





Chartered Accountants (SA)  
Geoktrooieerde Rekenmeesters (SA)

Registered Accountants and Auditors  
Geregistreerde Rekenmeesters en  
Ouditeure

36 Lebombo Rd  
Ashlea Gardens  
Menlo Park  
Pretoria 0081

Posbus / P.O. Box 35788  
Menlo Park 0102

Tel: (012) 346-4902  
Faks / Fax: (012) 460-7728  
Sel / Cell: 082 9003 673/4

**THIS CERTIFIES THAT THE B-BBEE STATUS OF:**

## **WELOVEIT SERVICES AND SUPPORT (PTY) LTD**

**COMPANY REGISTRATION NUMBER: 2013/028156/07**

**4 DERRY ROAD, GREENSIDE, GAUTENG, 2193**

### **B-BBEE CERTIFICATE FOR EXEMPTED MICRO ENTERPRISES:**

We confirm that we are the duly appointed auditors of the above-mentioned company.

Weloveit Services & Support (Pty) Ltd has been evaluated in terms of the Broad-Based Black Economic Empowerment Amendment Act, 2013 (Act No. 46 of 2013), as an EXEMPT MICRO-ENTERPRISE with a turnover that is less than R 10 000 000.

We also confirm that the company's black shareholding is as follows:

Total Black Shareholding: 0%

The financial year end of the above mentioned company is February.

The entity is a Level Four (4) Contributor, and has a 100% B-BBEE procurement recognition.

**Effective date: 15 June 2016**

**Expiry date: 14 June 2017**

**P.E. WIUM**

**PARTNER**

**PRACTICE NUMBER: 945 935**

*This certificate is valid for 12 months from date of issue.*

